

Rishi Bankim Chandra College for Women

Analysis Report of the Student's Feedback (2021-2022)

An almost 100% survey was conducted with a questionnaire to analyze the student's satisfaction in the 2020-2021 session in the pandemic situation. We categorize 3 heads under which the student's satisfaction survey was done. These are **Academic infrastructure, Student's support system and Teaching learning and evaluation**. In the present academic session a total of **3482** students filled the feedback in online mode. Out of these total students **575** are from B.Sc. (both Honours and General) and rest **2907** are from B.A (Honours and General).

Students are categorized broadly in two groups: Lab based students including Chemistry, Physics, Zoology, Botany, Physiology, Food and Nutrition, Journalism and Mass Communication, Geography and education as one of their main subject and non lab based students including Bengali, English, Hindi, Sanskrit, Urdu, History, Philosophy, Political Science, Mathematics as one of their prime subject.

Academic Infrastructure:

1) The area and environment of the classroom:

| Indicators | Responses |
|------------------|-----------|
| Very Good | 72% |
| Good | 12% |
| Satisfactory | 14% |
| Non satisfactory | 2% |

2) Access to internet, wifi connectivity in the college:

| Indicators | Responses |
|------------------|-----------|
| Very good | 46% |
| Good | 30% |
| Satisfactory | 4% |
| Non satisfactory | 20% |

3) Were the laboratories adequately equipped and properly maintained:

| Indicators | Responses |
|----------------|-----------|
| Fully | 70% |
| Partly | 14% |
| Not maintained | 16% |

4) Opinion about the library holding of their subject:

| Indicators | Responses |
|------------|-----------|
| Excellent | 12% |
| Adequate | 86% |
| Inadequate | 2% |
| Very poor | Nil |

5) Opinion about the drinking water facilities, sanitation, Health unit:

| Indicators | Responses |
|------------------|-----------|
| Satisfactory | 65% |
| Non satisfactory | 35% |

6) Smart classes with ICT facilities, virtual classes:

| Indicators | Responses |
|------------|-----------|
| Yes | 78% |
| No | 22% |

7) How they find Institution's Administrative office:

| Indicators | Responses |
|--------------|-----------|
| Help full | 66% |
| Co-operative | 32% |
| Indifferent | 2% |
| unhelpful | nil |

Student's Support System:

This category includes student's participation in extracurricular activities, relationship with student's union, NCC and NSS activities, Usefulness of social and cultural programmes and seminars in the college.

1) Do they participate in extracurricular activities:

| Indicators | Responses |
|------------|-----------|
| Rarely | 25% |
| Often | 43% |
| Never | 32% |

2) Do the Institution supports co-curricular and cultural growth apart from class based teaching learning:

| Indicators | Responses |
|----------------|-----------|
| Strongly agree | 12% |
| Agree | 40% |
| Disagree | 9% |
| Neutral | 39% |

3) Teacher's attitude to extracurricular activities:

| Indicators | Responses |
|--------------|-----------|
| Co-operative | 80% |
| Encouraging | 12% |
| Indifferent | 2% |
| Enthusiastic | 6% |

4) NSS and NCC activities in the college:

| Indicators | Responses |
|------------------|-----------|
| Very Good | 12% |
| Good | 48% |
| Satisfactory | 40% |
| Non satisfactory | Nil |

5) Relation with student's Union:

| Indicators | Responses |
|----------------|-----------|
| Good | 53% |
| Satisfactory | 32% |
| Unsatisfactory | nil |
| Neutral | 15% |

6) Your opinion about the usefulness of social and cultural programmes, seminars etc organized by college:

| Indicators | Responses |
|----------------|-----------|
| Effective | 22% |
| Useful | 30% |
| Satisfactory | 48% |
| Unsatisfactory | nil |

Teaching, Learning and Evaluation:

It includes timely completion of syllabus, internal evaluation system in the online mode and student teacher relationship.

1) How much of syllabus covered in the class:

| Indicators | Responses |
|------------|---|
| 85-100% | 76%(lab based subjects),70%(non lab based subjects) |
| 70-84% | 6% and 27% |
| 30-69% | 18% and 3% |
| Below 30% | Nil and nil |

2) How well the teachers prepare for the classes:

| Indicators | Responses |
|------------------|-----------|
| Good | 80% |
| Satisfactorily | 20% |
| Unsatisfactorily | Nil |

3) Teacher's ability to communicate in the class:

| Indicators | Responses |
|------------------|-----------|
| Effective | 94% |
| Satisfactorily | 4% |
| Unsatisfactorily | 2% |
| Very Poor | Nil |

4) Percentage of teachers uses ICT tools such as PowerPoint, LCD projector, Multimedia etc while teaching:

| Indicators | Responses |
|---------------|-----------|
| 70-90% | 7% |
| 50-70% | 18% |
| 30-50% | 50% |
| Less than 30% | 25% |

5) Internal evaluation system:

| Indicators | Responses |
|----------------|-----------|
| Always fair | 82% |
| Usually Fair | 16% |
| Usually unfair | 2% |
| unfair | nil |

6) Student teacher relationship:

| Indicators | Responses |
|----------------|-----------|
| Good | 67% |
| Satisfactory | 32% |
| Unsatisfactory | 1% |
| Poor | Nil |

Student's Progression:

1) Opinion about the college in creating social awareness among students:

| Indicators | Responses |
|----------------|-----------|
| Excellent | 68% |
| Good | 30% |
| Satisfactory | 2% |
| Unsatisfactory | Nil |

2) After leaving the institution how will they talk about it:

| Indicators | Responses |
|-------------------|-----------|
| Proudly | 88% |
| Sympathetically | 2% |
| Unsympathetically | nil |
| Indifferently | 10% |